



IMPORTANT INFORMATION FOR OUR ARKANSAS POLICYHOLDERS - CONTACT INFORMATION

If you need assistance at any time in resolving a problem concerning your insurance, you are invited to contact:

1. Your CNA Agent
2. CNA Insurance Companies
P.O. Box 56409
Little Rock AR 72205
(501) 223-1200
3. Arkansas Insurance Department
1 Commerce Way, Suite 102
Little Rock AR 72202
(800) 852-5494 or (501) 371-2640

Policyholders have the right to file a complaint with the Arkansas Insurance Department (AID). You may call AID to request a complaint form at (800) 852-5494 or (501) 371-2640 or write the Department at the address shown above.