



## POLICYHOLDER NOTICE - FLORIDA

# IMPORTANT INFORMATION

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### FLORIDA RISK MANAGEMENT PLANS

As a commercial property or casualty policyholder, Florida's Department of Insurance Rule 4-75.001 gives you the right to obtain risk management help from CNA, your insurer. This rule, "Commercial Property and Casualty Risk Management Plans", formalizes what has always been CNA's approach to loss control service to its policyholders. You will therefore notice no change in our eagerness to help you eliminate or reduce losses.

The rule entitles you to:

- general guidelines on developing your risk management plans to identify, evaluate and measure loss;
- specific, detailed assistance in creating your own risk management plan;
- access to specialty services, depending on what type of coverage you have with CNA. These services will be consistent with your particular needs and may include environmental, fire, liability, products, disease or general safety, hazard control assistance.
- safety management training and counseling services, consistent with your CNA coverage.

When you want these services you need only to contact your CNA agent.

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